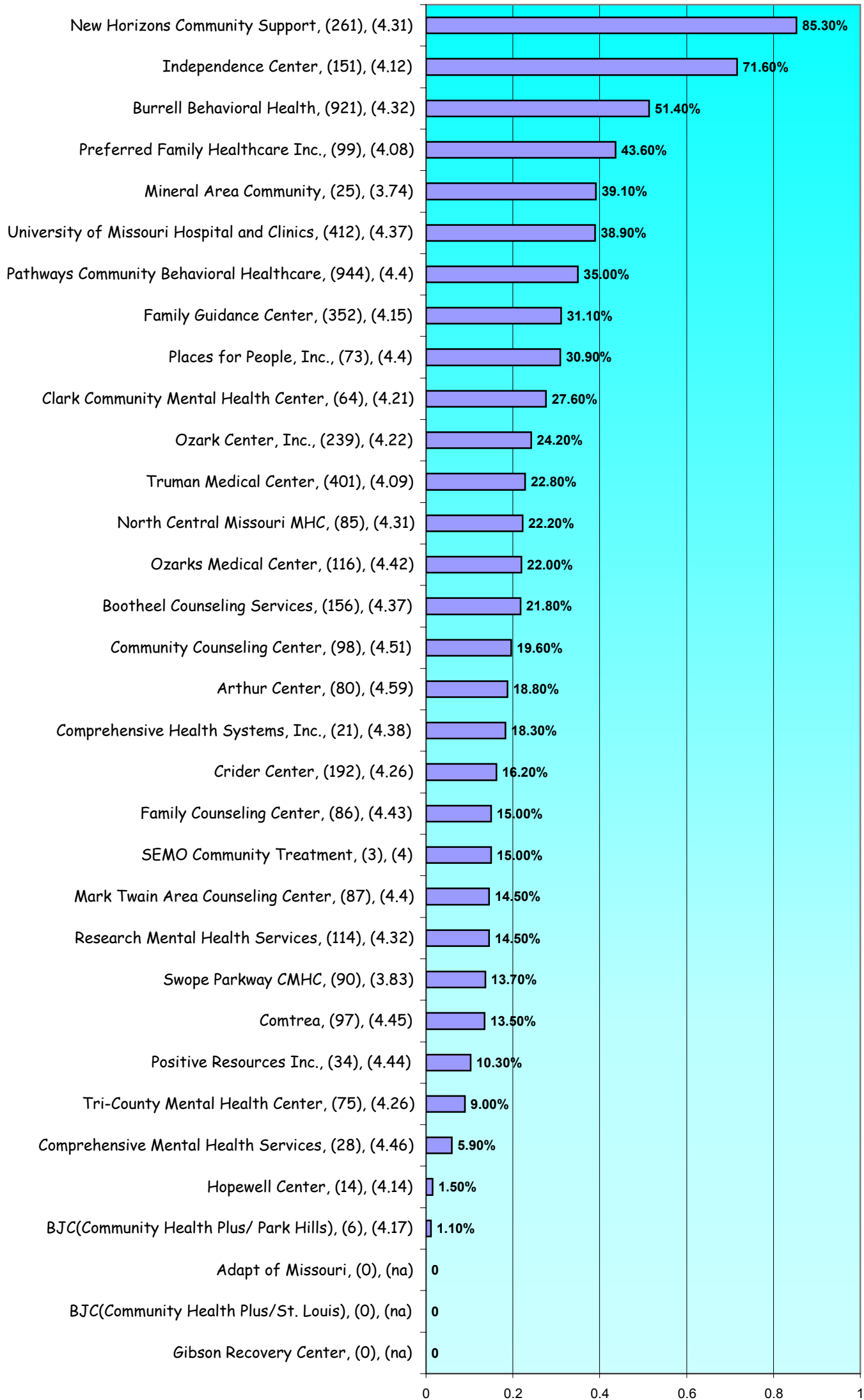


# 2001 Consumer Satisfaction Survey

## Agency Return Rates: Division of CPS



Name, # of Returns, Satisfaction mean score on 5 point scale